



A Z U R

07/12/2016

Gavin Swan  
General Manager  
Azur Lodge  
Queenstown  
New Zealand  
+64 3 409 0588  
021 0231 4252  
[gswan@azur.co.nz](mailto:gswan@azur.co.nz)

To whom it may concern:

I am writing this letter in support of Phil Andrew and his staff at Grout Perfect Queenstown.

Azur is a luxury property with 9 guest villas and we recently used Phil & his team to complete re grouting & silicone work in our guest villa bathrooms. I became aware of Grout Perfect after seeing the van driving around Queenstown and after contacting Phil with our job request he was very prompt & professional with his communication and getting the work organized.

After meeting Phil and his team for the quote and confirming the job they were a pleasure to work with and the standard of the work was excellent, I found the communication between myself and all the Grout Perfect team to be very good and they were always on time and finished the work as scheduled to a high standard.

I will definitely use Phil & his team again for any future work we need in the Azur bathrooms and after 10 years of struggling to find a good tile & grout specialist in Queenstown and I am pleased that we have finally found a team that we can rely on.

If I can be of any further assistance please do not hesitate to contact me.

Sincerely,

Gavin Swan  
General Manager